

## **BIBB COUNTY RESIDENTIAL SOLID WASTE COLLECTION SERVICE**

The Bibb County Residential Solid Waste Collection service includes the collection of solid waste, recyclables and yard trash and is accomplished through our contractor, Southland Waste Systems.

### ***How do I get my service started?***

Call the Bibb County Engineering Department at **478-749-6660** – it only takes a few minutes!

Office hours are Monday-Friday, 8:00 am to 5:00 pm

Your curbside cart and recycling container should be delivered to you within 7 working days after you request service. If you do not receive your cart within that time period, please let us know.

***Bibb County strives to provide the best service possible at a nominal fee to its residential customers, but if you experience any problems with your service, we want to know!***

The following information is provided to you in hopes that it will answer most questions you may have regarding your residential service. If you need further information, please call us at 478-749-6660.

### **CONTACTS**

#### **Southland Waste Systems – 478-746-7230**

- Collection Schedules
- Reporting missed pick ups
- Information regarding limitations of collection
- Requests for extra pick ups
- Requests for cart replacement due to damage through normal use

#### **Bibb County Engineering Department – 478-749-6660**

- Requests for New Service or changes in existing service
- Requests to discontinue service when moving
- Questions regarding our billing system

#### **Bibb County Tax Commissioner's Office – 478-749-6500**

- Requests for account balances

## **GENERAL POLICIES**

- Service is provided by Bibb County through our contractor, Southland Waste Systems, and is mandatory in order to insure that solid waste is properly disposed of.
- Collection of solid waste is provided once per week.
- Collection of recyclables and yard trash is provided once every-other-week on the same day of the week as your solid waste
- Your cart, recycling bin and yard trash must be placed at the curb for collection.

## **MISSED PICK UPS**

Missed pick-ups should be reported to Southland Waste Systems at 746-7230 within 24 hours

## **REPORTING VACANCIES**

Vacancies should be reported to the Bibb County Engineering Department 749-6660 immediately.

## **STOLEN CARTS**

Stolen carts must first be reported to the Bibb County Sheriff's Office, 746-9441. A case number will be assigned and you can then call Southland Waste Systems, 746-7230, to request a replacement at no charge.

## **BACK DOOR SERVICE**

Back Door Service is available to residents who are physically unable to place their container at the curb. A written statement from the customer's doctor is required to be eligible for this service. If you qualify, please call the Bibb County Engineering Department, 749-6660.

## **FEE SCHEDULE AND BILLING INFORMATION**

The current charge is **\$9.75** per month – this includes one residential cart and one recycling bin.

Billing is done quarterly (January, April, July and October) through the Tax Commissioner's Office.

Tenants cannot be billed - for rental properties bills will remain in the property owner's name and will be sent to the same mailing address as property tax bills.

Adjustments will be made for vacancies if they are reported immediately.

Any change in mailing address or ownership should be reported to the Bibb County Engineering Department 749-6660.

Financial Hardship Exemptions are available for qualified applicants and are certified through the Department of Family and Children Services. If you think you may qualify for this exemption, contact the Bibb County Engineering Department, 749-6660, to apply.

## **RECYCLING INFORMATION**

Recyclable items include:

- Dry newspapers (anything that comes in Sunday paper)
- Glass – brown, clear and green used for food or beverages
- Aluminum drink cans
- Tin plated food cans
- Aerosol containers (must be completely empty)
- Plastic containers (no plastic wrap or bags)

Please crush cans and plastic containers to conserve space

Place excess recyclables in an open bin

## **YARD TRASH INFORMATION**

Pick up is every other week on the same day of the week as your solid waste collection  
Grass clippings, leaves, pine straw, limbs or brush must be neatly bagged, boxed or bundled and placed at the curb.

Limbs and brush must be less than 4 feet in length and 3 inches in diameter.

Yard trash collection is limited to two cubic yards per pick up – if you have an amount exceeding the limit, two cubic yards will be picked up on each collection day until the job is complete.

Please note that this service is for trimmings generated by the residential customer.

Limbs and other debris generated by commercial tree cutters or yard services are not included in the service provided by Bibb County.

## **BULKY ITEM COLLECTION**

This service includes furniture, appliances, etc.

Only one bulky item per week per household will be picked up

Refrigerators, freezers and A/C units must have CFC's removed by a certified technician and tagged

## **HOLIDAY SCHEDULE**

If your collection day falls on or after a holiday, your service will usually be one day later. Please check your local newspaper for details during holidays or call Southland Waste Systems at 746-7230.

Holidays observed:

- New Year's Day
- Fourth of July
- Labor Day
- Thanksgiving Day
- Christmas Day

**SOLID WASTE FULL COST REPORT FOR JULY 1, 2001 THROUGH JUNE 30, 2002**

*As published in the Macon Telegraph October 12, 2002*

The Georgia Comprehensive Solid Waste Management Act requires the Bibb County Board of Commissioners (unincorporated Bibb County) to develop a strategy for reducing the amount of solid waste going into landfills and other disposal facilities. This reduction may be accomplished by many techniques, including recycling materials such as plastic, aluminum and newspaper. It can also be accomplished by diverting yard waste from disposal facilities into backyard or other composting operations. Many other innovative methods for reducing our local waste stream are also available. Most of these methods involve your cooperation and effort. If you are interested in information about what you can do to help, please contact the Bibb County Engineering Department at 478-749-6660.

The Act also requires all local governments to disclose to its citizens the full cost of providing solid waste management services. This and other required information is provided in the notice below.

**Solid Waste Management Public Notice  
Bibb County Board of Commissioners  
(unincorporated Bibb County)  
Fiscal Year: From 07/01/01 to 06/30/02**

<b>Total Operating Revenues:</b>	<b>\$1,927,031</b>
<b>Total Other Dedicated Revenues:</b>	<b>\$ 328,219</b>
<b>Total Revenues from Other Funds:</b>	<b>\$ 27,397</b>
<b>Full Cost:</b>	<b>\$2,161,558</b>
<b>Percentage of Full Cost Funded by User Fees:</b>	<b>105%</b>

**For further information about this notice, please contact:**

**Robert E. Fountain, County Engineer  
780 Third Street  
Macon, GA 31201-3282  
Telephone: 478-749-6660  
Office Hours: Mon-Fri, 8:00 - 5:00**